



MoneyGlobe
FINANCIAL GROUP

ANTI-FRAUD POLICY



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Refund and Return Policy



GENERAL CONDITIONS

Due to the nature of Digital marketing and software development markets, all Transactions conducted at Moneyglobe are final and non-reversible.

Refund/Return will only be considered where the User complies with the Eligibility Criteria in full. Where the User fails to meet any of the Eligibility Criteria, Moneyglobe shall have the right, in its sole discretion, to decline the User's request for a Refund/Return.

In order to apply for a Refund/Return, the User must request and complete a Refund Form/Return Form and send the respective form to the Moneyglobe support address.

You can obtain the Refund/Return Form under request sent to support@moneyglobe.com

Our Refund Policy for deposits is as follows:

Refund Policy

The following is the Refund Policy held by Money Globe for all its clients. No client is expected from this policy and is liable for it in case an application is made to Money Globe for a refund.

No Refund

In an event when the client changes their mind after work would have been started on a project or the client cancels the order after a delivery has been made, the client shall be made no refund in any way. The client wishing to get a new project done will have to place an order for one, make its payment as demanded by Money Globe and receive it accordingly.

Alternative Services Offered without Any Charges



In case the client and the company are unable to identify the issue and figure out who might be at fault, Money Globe will make no refund of the payment but will offer alternative services without any charges. This rule, however, applies only to situations where confusion regarding the fault of either party continues to prevail or when both the parties might be at fault.

1. A request for a refund must be submitted within 24 hours of completing the original order has been requested by clients by phone or online. Cancellation Requests must be sent to ipay@moneyglobe.com
2. All requests for refund will be processed using the same payment method as the original funding.
3. Moneyglobe won't be responsible for your intermediary financial institution fees or a difference in exchange rate fees.

Should you have any additional questions regarding our Refund Policy, please contact

Moneyglobe Support team at support@moneyglobe.com or by phone at 1-604-925-0888